



LTC SERVICES

Translation
Software localization
Website globalization
LTC Multicall
Consultancy



LTC

Your partner for multilingual information management

Are you looking for an efficient, professional and cost-effective partner for your multilingual requirements?

LTC offers comprehensive solutions for all language-related aspects of your international activities. As we consistently optimize our workflows by using advanced computer-assisted translation and workflow software solutions, you benefit from first-class quality at the best possible prices.

In this brochure you can find out more about the services we offer.

If you have any questions or would like a quote on any of our services, please do not hesitate to contact us.

We offer:

**Website
Globalization**



Translation



LTC Multicall



**Software
Localization**



Consultancy



Computer-assisted translation services

Quality, speed, cost-effectiveness

Are you working on international projects and require translations?

The fact is that everyone wants translations delivered on time and on budget to the highest possible quality. Thanks to our expertise in the very latest technology, LTC fulfils this wish every time.

What's more, we ensure that your message is consistent around the world. We use technology that allows us to deal with large volumes of work in short time spans, to the highest quality. This makes us the preferred vendor of many multinational organizations.

LTC offers high quality translations to multinational corporations, government agencies and international organizations around the world. Our clients come from all industries and require a wide variety of translations including technical, finance, medical, legal, and IT documents.

We assign a dedicated project and account manager who acts as your single point of contact and works as part of your team.

Call today to get a free quote!

We ensure that your message is consistent around the world and use technology that allows us to deal with large volumes of work in short time spans, to the highest quality.



Product & software localization

Your products, everywhere

Do you want to market your products internationally?

Localization comprises the translation and cultural, legal and technical adaptation of your software, products and documentation to your target market. LTC has over fifteen years of experience and specializes in all aspects of localization.

Our experts support you at every stage of the process, ensuring effective product localization and a successful global approach for your company every time.



Website globalization Your website, for everyone

Are you looking for an efficient, professional and cost-effective partner for your multilingual requirements?

Enter new markets and trade with the world by globalizing your website! LTC offers cost effective services to ensure that your company and its products reach local markets across the globe effectively.

LTC ensures timely publication and the highest quality for any number of languages. Our website specialists and linguists with specific experience in website globalization will work with you every step of the way.

Give us a call even if your site is already multilingual! Thanks to our use of the latest technology, and our years of experience we can optimize processes to save you money and reduce the time to publication.

Reach global markets effectively with LTC's website globalization services.

Our value-added service

LTC can:

- Help you decide how to structure your websites.
- Collaborate with your website developer to provide other language versions of a website under development at the same time or shortly after completion in the original language (the simship strategy).
- Provide updates of partially modified website information quickly, efficiently and at moderate cost.
- Deal with many scripting languages (HTML, Java, CGI, etc).
- Download (and return) your files directly from (and to) your website.





LTC MultiCall

**Are your localized products and website generating multilingual queries?
Would you like to communicate with your clients in their native language?**

With LTC MultiCall you benefit from a unique call centre solution: on your globalised website, customers can direct queries to local email addresses and service numbers and receive a response from our highly trained employees in the relevant local language.

It is easy. You simply set up national or regional telephone numbers in the countries you wish to trade in. On your website, you publish these customer support telephone numbers, one for each language you plan to support.

If you are based in the US or the UK, for example, calls from your English-language website will be routed directly to your own service department. Calls made to numbers published on your Spanish, French, or other foreign-language websites will be routed to LTC, where language professionals, trained by you in your products and services answer questions, take orders, log complaints,

provide support, and so on. The same goes for emails sent through your site.

You answer directly where you can; for everything else, we either translate the emails as they go back and forth or we answer them ourselves.

Our service comprises:

- Order taking
- Order processing
- Help desk
- Technical support
- Media support
- Web-based multilingual collaboration

Benefit from LTC's unique multilingual call centre solution: MultiCall.



Consultancy

Are you looking to maintain a unified corporate identity across continents, cultures and languages?

LTC has a team of language and technology experts who advise companies on how to optimize multilingual information management. This replaces the usual fragmented approach with an optimized multilingual information management system.

LTC accelerates your company's efforts to establish consistent multilingual information management by:

- Analyzing your company requirements in detail

- Identifying language-intensive business processes
- Defining and implementing efficient workflow strategies
- Evaluating available products
- Developing client-specific solutions
- Enabling speedy access to translated documents for information purposes
- Introducing effective authoring, terminology and translation tools
- Assuring fast, cost-effective and reliable translation of documentation
- Providing overall linguistic, organizational and implementation support

Maintain a unified corporate identity across continents, cultures and languages



To find out more about our comprehensive range of services, contact us at:

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